

# Award winning customer care in your neighborhood



Once again recognized in 2014 as a leading medical group in the Northwest Chicago and suburban area, the Blue Cross Blue Shield of Illinois Blue Star Medical Group/IPA report delivered RPPG top honors:

**A BLUE RIBBON** for overall high levels of member service and satisfaction.

**13/13 BLUE STARS** for the highest level of patient care in every category, including Wellness and Immunizations, Diabetic Care, Cardiovascular Services and High Blood Pressure Management.

Choose RPPG to help manage your health care needs and maintain your good health for:

**Physician Accessibility & Open Access to Immediate Care Centers**

RPPG doctors offer extended office hours, but if you can't reach your physician, you may visit an RPPG-contracted Presence Immediate Care facility – no referral needed.

**Quick and Easy Referral Process**

Referrals usually approved within 24 hours.

**Online Member Portal**

Track health vitals & insurance info and get easy access to electronic referrals.

**Wellness Initiatives**

Our qualified medical staff provides:

- Diabetic Education/Health Seminars
- In house Nutrition Counseling and Onsite Meal Planning for weight loss/diabetes management hosted by Mariano's Fresh Market
- Personalized Care Management



[www.rppg.info](http://www.rppg.info)

For more information contact **773-695-4800**